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1. Amendment (18 pages)

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I hereby certify that this document and the documents referred to herein as attached are being transmitted via facsimile to the United States Patent and Trademark Office, Attn: Examiner Pwu, Jeffrey C., Art Unit 2143 to facsimile number (703) 872-9306 on the above indicated date of deposit.


Della C. Revecho

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Bryan Buus, et al

Docket No.: ISAA0086

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Serial No.: 09/877,414

Art Unit: 2143

Filed: June 8, 2001

Examiner: Pwu, Jeffrey C.

MAR 08 2005

Title: System and Method for Monitoring Key Performance Indicators in a Business

March 8, 2005

Commissioner for Patents
Mail Stop Non Fee Amendment
P.O. Box 1450
Alexandria, VA 22313-1450

Amendment

Sir:

This Amendment is in response to the Office Action, dated December 8, 2004, for the above-identified patent application. Attached hereto is an Amendment to the Claims. The Commissioner is hereby authorized to charge any additional fees due or credit any overpayment to Deposit Account No. 07-1445.